

Engagement event report

May 2021



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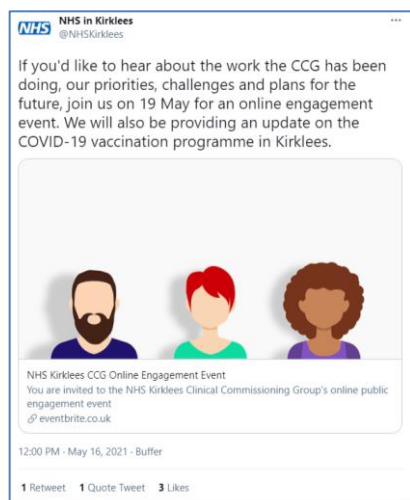
1. Background to the event

The previous NHS North Kirklees and NHS Greater Huddersfield Clinical Commissioning Groups (CCGs) held regular events to give the public an opportunity to hear about the work that the CCGs had been doing, their priorities, and plans for the future. The last event was held in December 2020, [a copy of the report from this event](#) can be accessed on the Kirklees CCG website. The newly formed NHS Kirklees CCG has committed to continue holding regular engagement events.

The events are usually held in public but due to Covid-19 they are currently being held online. The event was held on Wednesday 19th May at 10.00am – 12pm. The event focused on the latest news since our last event in December including becoming NHS Kirklees CCG. We also gave updates on our planning priorities for 2021/22; the work taking place in Primary Care, and the COVID-19 vaccination programme.

2. Promotion of the event

An email invite was sent to all the groups, organisations and people registered on our database. In addition to this we promoted it on our websites and using social media.



People were able to register for the event via Eventbrite.

All those that registered were sent an email that included joining links for both the event and the discussion group, and information on how to access MS Teams.

3. Attendance at the event

56 people signed up to attend the event (see appendix A for a list of the groups / organisations that signed up to attend) and 31 people attended with representatives from 21 groups / organisations (see Appendix B).

4. Presentations

The following presentations were delivered (see appendix C and D):

- **Welcome and updates** –Dr Khalid Naeem, Chair of NHS Kirklees CCG and GP provided updates on the merger of NHS North Kirklees and NHS Greater Huddersfield CCGs to become NHS Kirklees CCG; the White Paper and the work taking place in our area; and the West Yorkshire and Harrogate ICS Planned Care Citizens Panel.
- **Planning Priorities for 2021/22** – Rachel Millson, Senior Strategic Planning and Development Manager provided an overview of the work taking place regarding the planning priorities for Kirklees for 2021/22.
- **Primary Care update** – Catherine Wormstone, Head of Primary Care and Dr Razwan Ali, Vice Chair of NHS Kirklees CCG and GP provided an overview of the work that has been taking place in GP practices over the previous 6 months, including the work on the flu vaccination, COVID-19 vaccination and delivering appointments both online and face to face.
- **Public Health update** – Emily Parry-Harries, Consultant in Public Health, Kirklees Council provided an update on the current COVID rates in Kirklees and the work that is taking place to keep the rates down.
- **COVID-19 vaccination programme** – Steve Brennan, Kirklees Place Programme Director described the work that has been taking place in Kirklees to deliver the vaccination programme.

5. Questions / comments raised

The following questions / comments were raised in response to the presentations:

Welcome and update presentation

A couple of questions were raised regarding the White Paper

- An attendee queried whether there would be any opportunities for the public to be involved in the development of the new arrangements.

- A couple of attendees queried whether there would be sub-panels for people with specific needs, such as learning disabilities, and mentioned the benefits this would bring to improve the services provided.

Planning priorities for 2021/22

- An attendee queried the order of the priorities and whether there was any relevance to the order. They were keen to ensure that integration was seen as key to achieving all of the priorities.
- An attendee queried whether patients had been involved in the development of the plans, and if not, what could be done to make it easier for patients to participate in their development.
- Attendees queried how the CCG would ensure that the plans that were developed met the needs of the communities we serve, especially taking into account the health inequalities that have been highlighted by the pandemic. Attendees wanted to ensure that the plans took into account people with learning disabilities; age; ethnicity; and deprivation.

Primary care update

- Whilst attendees acknowledged the challenges that GP practices have had to face due to the pandemic and praised them for their efforts, people were keen to know when they would be able to access GP services how they had prior to the pandemic, and how this would be communicated to patients.
- A number of attendees commented on the challenges in being able to get through to their GP practice by telephone, and the frustration in having to ring again and again. Some felt that the receptionists act as gatekeepers and queried their role.
- Attendees commented on how GP practices are interpreting the COVID guidance differently, with some practices allowing patients to walk-in and others having a closed-door policy.
- There was some discussion about the introduction of online services and how some patients have found these beneficial, specific mention was made about assistive technology for people with learning disabilities. Whilst others were concerned about the impact on those people that don't have online access.
- An attendee queried whether patient surveys are carried out in GP practices to help understand the patient experience.

- An attendee praised their practice and described a positive experience when they had attended for their appointment.
- An attendee asked how many GP practices have a Patient Reference Group, and how many Primary Care Networks have set one up for their area.
- An attendee queried how the additional roles being introduced in primary care would be communicated to patients.

COVID-19 Vaccination programme

- An attendee queried why the infection rate in Kirklees was higher than other areas of West Yorkshire.
- An attendee queried what work was being done with local businesses to ensure that their workplaces are COVID safe.
- A few of the attendees congratulated staff on the vaccination programme.

For further information about the topics discussed in the presentations or questions raised please click on the links provided below.

White Paper

West Yorkshire and Harrogate ICS website contains information on the [White Paper and what it means for the area.](#)

Planned Care Citizens Panel

If anyone is interested in joining the panel the closing date for applications is 13th June 2021, you can find out more on the [West Yorkshire and Harrogate ICS website](#) or you can email wyhhcp.plannedcare@nhs.net

West Yorkshire and Harrogate ICS Health and Care Champions

You can access more information about the work that West Yorkshire and Harrogate ICS have been doing to develop the [Health and Care Champions](#).

National GP Patient Survey

For more information on [The National GP Patient Survey](#)

Covid-19 vaccine programme

[Latest information on the Covid-19 vaccine programme](#)

Covid-19 – guidance

[Latest guidance from 17 May 2021](#)

Kirklees Council Covid-19

[Latest information](#)

Covid-19 infection rates in Kirklees

[Kirklees cases dashboard](#)

6. Next steps

This report will be emailed to all those that registered to attend the event and will be published on our websites.

Appendix A - Groups / organisations signed up to attend the event

56 people signed up to attend the event, with representatives signed up from the following groups / organisations:

1. Avalon Group
2. Carers Count
3. Indian Muslim Welfare Society
4. Juniper Foodwise
5. Kirklees CCG
6. Kirklees Council
7. Kirklees Shared Lives
8. Kirklees Visual Impairment Network
9. Kooth
10. Locala
11. Locorum
12. Mencap
13. Mid Yorkshire Hospitals NHS Trust
14. NHS E/I
15. Oasis Care Support Services
16. Patient Engagement Assurance Group members
17. PRG Member from Almondbury Surgery
18. PRG Member from Brookroyd Surgery
19. PRG Member from Greenway Medical Practice
20. PRG Member from Lindley Group Practice
21. PRG Member from Meltham Group Practice
22. PRG Member from Oaklands Health Centre
23. PRG Member from Parkview practice
24. PRG Member from St Johns Surgery
25. South West Yorkshire Partnership NHS Trust
26. Support to Recovery
27. The Denby Dale Centre
28. Time Together
29. Touchstone

Appendix B - Groups / organisations that attended the event

The following groups / organisations attended the event:

1. Carers Count
2. Juniper Foodwise
3. Kirklees CCG
4. Kirklees Council
5. Kirklees Shared Lives
6. Kirklees Visual Impairment Network
7. Locala
8. Locorum
9. Mencap
10. Oasis Care Support Services
11. Patient Engagement Assurance Group members
12. PRG Member from Almondbury Surgery
13. PRG Member from Brookroyd Surgery
14. PRG Member from Greenway Medical Practice
15. PRG Member from Lindley Group Practice
16. PRG Member from Oaklands Health Centre
17. PRG Member from Parkview practice
18. South West Yorkshire Partnership NHS Trust
19. Support to Recovery
20. The Denby Dale Centre
21. Touchstone

Appendix C – Presentation - accessible version

Slide 1

Welcome!

- The event will start soon.
- Please make sure your microphone and camera are turned off – otherwise you will be visible and audible to everyone in the meeting.
- Open the chat box function by clicking 'show conversation'. Please ask any questions related to what is being said and we'll try to deal with them as we go along.

Slide 2

Housekeeping rules

- Please keep your microphone and camera turned off unless you are invited to speak.
- Please don't interrupt the presenters.
- You can ask questions or make a comment using the chat function during the session.
- There will be opportunities to ask questions during the event. If you want to ask a question, raise your hand or use the chat function.

Slide 3

Event programme

- Welcome and updates –Dr Khalid Naeem (Chair of NHS Kirklees CCG and GP)
- Planning Priorities for 2021/22 – Rachel Millson (Senior Strategic Planning and Development Manager)
- Primary Care update – Catherine Wormstone (Head of Primary Care Strategy and Commissioning), and Dr Razwan Ali (Vice Chair of NHS Kirklees CCG and GP)
- Public Health update – Emily Parry-Harries (Consultant in Public Health, Kirklees Council)
- COVID-19 vaccination programme – Steve Brennan (Kirklees Place Programme Director)

Slide 4

New CCG

- 1st April 2021 - NHS Greater Huddersfield and NHS North Kirklees CCGs merged to become NHS Kirklees CCG
- Will serve a registered population of around 440,000 people and have a membership of 64 GP practices.
- The creation of a single CCG for Kirklees won't result in changes to local NHS services or impact directly on patients, their families or carers

Slide 5

White Paper - Working together to improve health and social care for all

- Paper published 11 February 2021
- The paper lays out plans for the future of **Integrated Care Systems (ICS)** and how this will affect current ways of working.

The main points in the white paper are that:

- All areas in England will have a statutory ICS. They will plan and pay for hospitals and other NHS services.
- There will be a new duty for all healthcare, public health and social care services to work together.
- It will be easier for the NHS and local councils to work together to arrange new services.
- CCG functions will transfer to ICSs and CCGs will be dissolved.
- The ICS will take on many functions currently held by CCGs but will also have a wider remit within the healthcare system.
- Subject to legislation, the transition to the new system will take place in April 2022.

Slide 6

Integrated Care Systems (ICSs)

- Integrated Care Systems (ICSs) are the organisations that work together to provide health and social care in an area.
- They are made up of the NHS, local councils, care providers, voluntary and community organisations and others

- Our ICS is West Yorkshire and Harrogate Health and Care Partnership. It covers 6 local places - Bradford district and Craven, Calderdale, Harrogate, Kirklees, Leeds and Wakefield.
- Many of the things that are in the white paper are things that we already do in West Yorkshire and Harrogate.
- West Yorkshire & Harrogate ICS Future Design and Transition Group established.

Slide 7

Integrated Care Partnerships (ICPs)

- Will be established in each place.
- Will include health, social care, public health, and voluntary sector.
- Plan to address wider health, public health & social care needs
- Health and Wellbeing Boards remain in place
 - Joint Strategic Needs Assessment
 - Joint Health and Wellbeing Strategy
- Kirklees ICP design team established

Slide 8

Planned care citizen's panel

- West Yorkshire and Harrogate Health and Care Partnership are looking for volunteers to join a new citizens' panel and share experiences of waiting for elective surgery or a planned (routine) care procedure.
- The panel will support the Planned Care Alliance with communications around its strategy for restoring planned care services.
- The panel will be in place from 21 June to 10 September, meeting every two weeks online.
- If you have any questions, please email: wyhhcp.plannedcare@nhs.net or call: 01924 317659

Slide 9

Any questions?

Slide 10

Kirklees Place

Strategic Planning 2021/22 update

Rachel Millson (Senior Strategic Planning and Development Manager)

Slide 11

National planning for 2021/22

NHS England and NHS Improvement issued the 2021/22 priorities and operational planning guidance on 25 March 2021. The guidance covers the first six months of the financial year.

The guidance has been issued in several parts, with more to come:

- 2021/22 priorities and operational planning guidance
- Implementation guidance
- Guidance on finance and contracting arrangements for the first six months of 2021/22 – includes the separate mental health financial planning guidance
- Capital regime planning guidance
- Consultation on System oversight framework 2021/22 responses due 14 May 2021

Slide 12

Priorities and operational planning

- The guidance is clear that while the course of the pandemic is not known, it will have an impact on 2021/22 and beyond. There is a need to support staff recovery, their health and wellbeing and to improve workforce supply in 2021/22.
- Systems are asked to develop fully triangulated plans across activity, workforce and money for the first half of the year. For mental health, the funding for the year will be provided so these plans should be for the full 12 months.
- These plans need to be the product of partnership working across STPs/ICSs, with clear and transparent triangulation between commissioner and provider activity plans.
- Kirklees CCG is part of the West Yorkshire and Harrogate Integrated Care System (ICS)

Slide 13

6 priorities for the year ahead

- A.** Supporting the health and wellbeing of staff and taking action on recruitment and retention
- B.** Delivering the NHS COVID vaccination programme and continuing to meet the needs of patients with COVID-19
- C.** Building on what we have learned during the pandemic to transform the delivery of services, accelerate the restoration of elective and cancer care and manage the increasing demand on mental health services
- D.** Expanding primary care capacity to improve access, local health outcomes and address health inequalities
- E.** Transforming community and urgent and emergency care to prevent inappropriate attendance at emergency departments (ED), improve timely admission to hospital for ED patients and reduce length of stay
- F.** Working collaboratively across systems to deliver on these priorities.

Slide 14

Timeline

Key dates include:

- **30th April** – **DRAFT** system narrative, workforce and activity/Performance plan submission
- **28th May** - **FINAL** plan submission.

Slide 15

Kirklees approach and process

- Weekly System Planning Meetings arranged across Kirklees & Calderdale Invited ALL organisations across both places
- Agreed key actions and requested input to narrative
- Engaged with Wakefield and Mid Yorkshire Hospitals Trust System - weekly meetings
- Weekly internal Kirklees Meeting across all functions

Slide 16

Requirements:

- Activity & Performance template

- Narrative template – Place based - Kirklees
- Mental Health template – Non NHS Mental Health Trust and Non NHS
- Workforce template – Acute, Community and Primary Care

DRAFT PLAN

- Compliant with performance standards
- Compliant with Elective Recovery Fund (ERF) Gateway

Slide 17

Local Kirklees priorities

Community 21/22

- Phlebotomy
- Discharge
- Enhanced Care in Care Homes
- Urgent Community Response
- Long Covid
- Stroke Early Supported Discharge
- Intermediate care
- Hospice/End of Life

Primary Care 21/22

- Referrals
- Ear Micro suction
- Healthy Hearts
- Lung Health

Mental Health 21/22

- Perinatal
- Older people's Community Transformation
- CAMHS Neurological Pathway Sustainable Service
- IAPT (LTC/COVID) Expansion in 2021/22

- CYP Early Intervention Trauma Service

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Any questions?

Slide 19

Primary care update

Dr Razwan Ali (Vice Chair of NHS Kirklees CCG and GP)

Catherine Wormstone (Head of Primary Care)

Slide 20

Primary care during COVID-19

- General Practice remains open and has been open throughout the pandemic
- Practices are still working under a national “Standard Operating Procedure”
- ‘Digital First’ model
- Patients should not ignore symptoms

Slide 21

Primary care during COVID-19

Image showing how people can access services using online forms

Slide 22

Primary care during COVID-19

- In 2020/21 in Kirklees, GP practices delivered 2,236,146 appointments
- 61.2 % of these were face to face
- 11.8% increase in appointments booked the same or next day
- 37.6% of appointments delivered by phone – an increase of 30.6% from the previous year
- Between 5500-7500 online consultations take place every month
- March 2021 was 16.5% busier than March 2020 with an increase of 31,446 consultations

Slide 23

Primary care during COVID-19

Recent Media Coverage

- 13 May 21 - Updated information for practices and patients
- GP practices must offer face to face appointments – Kirklees practices have been doing this throughout the pandemic
- Practices should respect preferences for face to face care where possible
- Practice receptions open to patients
- Patients will still have a choice to use telephone, video, online methods of consulting

Slide 24

Primary care during COVID-19

- Primary Care – successfully delivered significantly expanded flu campaign
- Campaign extended to include all patients aged 50-64
- Vaccinated 81.6% of patients aged 65 and over (target 75%)
- Vaccinated 77.9% of care home patients

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Primary care during COVID-19

Photos of people accessing services

Slide 26

Programme updates – Primary Care

Photos of people accessing services

Slide 27

Reset and Recovery

General Practice is:

- rising to the most important task in its history – rapidly administering the COVID vaccination programme to priority groups;

- responding to the pandemic, which continues to call on practices to adapt, remaining fully and safely open, in order to offer accessible healthcare to all, with a particular focus on inequalities;
- facing a backlog of care, e.g. QOF reviews for people with chronic conditions, with the added burden of additional population ill-health, e.g. long COVID, the extent of which is not yet fully known; and
- needing to support the workforce who have worked incredibly hard for many months.

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Reset and recovery

Focus on:

- Access to primary care
- Increasing GP numbers and capacity
- Primary care identifying and supporting patients with Long COVID
- Supporting the COVID Oximetry@home model
- Continuing to support clinically extremely vulnerable patients and maintain the shielding list
- Continuing to make inroads into the backlog of appointments including for chronic disease management and routine vaccinations and immunisations
- On inequalities, making significant progress on learning disability health checks

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Reset and recovery – Primary Care Networks

Focus on:

- Extended hours access
- Structured Medication Review and Medicines Optimisation
- Enhanced Health in Care Homes
- Early Cancer Diagnosis
- Social Prescribing Service

- Health Inequalities Projects – based on local populations
- Flu
- Learning Disability Health Checks

Slide 30

Expanding the workforce

Table showing a list of roles and the year they were introduced

- Clinical Pharmacists – 2019/20
- Social prescribing link workers – 2019/20
- First contact physiotherapists – 2020/21
- Physician Associates – 2020/21
- Pharmacy Technicians – 2020/21
- Occupational therapist – 2020/21
- Dieticians – 2020/21
- Podiatrists – 2020/21
- Health and wellbeing coaches – 2020/21
- Care co-ordinators – 2020/21
- Paramedics – 2021/22
- Mental health practitioners – 2021/22
- Nurse associates – Oct 2020
- Trainee Nursing associates – Oct 2020

Slide 31

Any questions?

Slide 32

Public Health update

Emily Parry-Harries (Consultant in Public Health, Kirklees Council)

This will be a verbal update

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Any questions?

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COVID-19 vaccination programme

Steve Brennan (Kirklees Place Programme Director - Kirklees Vaccination Programme SRO)

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Contents

- Progress to date:
- Phases
- Numbers Vaccinated
- Location of vaccination centres
- Vaccine Update
- Examples of what we have done

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Phases

- Phase 1: Jan to April [1st dose]
 - Those aged 50 and over and those who are clinically extremely vulnerable (CEV) or in an at risk group not under 16
- Phase 2: By 31 July [1st dose]
 - Those aged 18 to 49
- Aim is to have offered all those eligible a first dose by the end of July 2021

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First and second dose progress

- Together we've vaccinated 217,780 people
- We have now:
- Given 122,500 people their second jabs
- Provided a further 17,855 vaccinations over the past week
- Vaccinated almost 7 out of 10 people aged 40-49

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Phase 1 Public facing sites – 9 In total

Maps showing location of the sites

Slide 39

Phase 2 Public facing sites – 11 In total

Maps showing location of the sites

Slide 40

Programme updates – vaccine supply

- Vaccine supply is expected to be in line with end of July deadline.
- Non AstraZeneca (AZ) vaccines are available for those advised not to have AZ by the Joint Committee on Vaccination and Immunisation (JCVI).

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People having their vaccination

Photos of people having their vaccination

Slide 42

People having their vaccination

Photos of people having their vaccination

Slide 43

Helping to get uptake even higher

Photos of people at a mosque having their vaccinations

Slide 44

Helping to get uptake even higher

Community Champions supporting vaccination uptake

Photos showing people at different venues

Slide 45

Any questions?

Slide 46

Thank you for attending today

Appendix D – Presentation - PowerPoint version

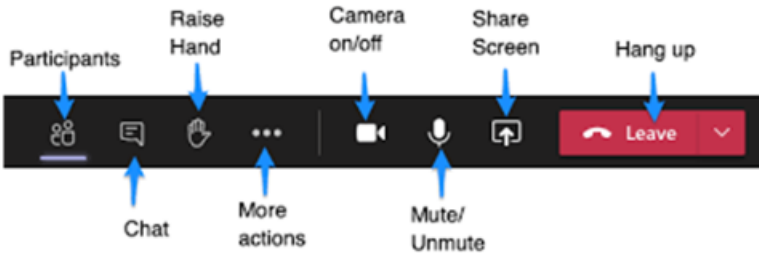


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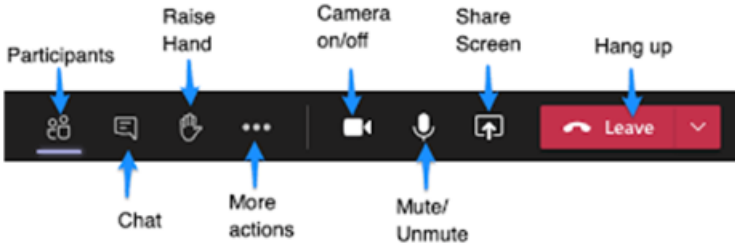
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Clinical Chair



Dr Khalid Naeem

Clinical Vice-Chair



Dr Razwan Ali

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Any questions?

Together
We're
Kirklees

**Kirklees Place
Strategic Planning 2021/22 update**

Rachel Millson (Senior Strategic Planning and Development Manager)





NHS England and NHS Improvement issued the 2021/22 priorities and operational planning guidance on 25 March 2021. The guidance covers the first six months of the financial year.

The guidance has been issued in several parts, with more to come:

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6 Priorities for the year ahead



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- B. Delivering the NHS COVID vaccination programme and continuing to meet the needs of patients with COVID-19
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Requirements:

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Workforce template – Acute, Community and Primary Care

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- IAPT (LTC/COVID) Expansion in 2021/22
- CYP Early Intervention Trauma Service



Any questions?



Primary care update

Dr Razwan Ali (Vice Chair of NHS Kirklees CCG and GP)

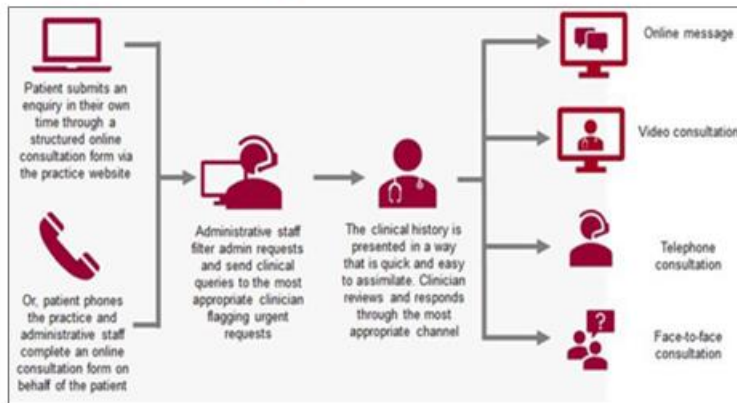
Catherine Wormstone (Head of Primary Care)

Primary care during COVID-19

- General Practice remains open and has been open throughout the pandemic
- Practices are still working under a national “Standard Operating Procedure”
- ‘Digital First’ model
- Patients should not ignore symptoms



Primary care during COVID-19



Primary care during COVID-19

- In 2020/21 in Kirklees, GP practices delivered 2,236,146 appointments
- 61.2 % of these were face to face
- 11.8% increase in appointments booked the same or next day
- 37.6% of appointments delivered by phone – an increase of 30.6% from the previous year
- Between 5500-7500 online consultations take place every month
- March 2021 was 16.5% busier than March 2020 with an increase of 31,446 consultations



Primary care during COVID-19

Recent Media Coverage

- 13 May 21 - Updated information for practices and patients
- GP practices must offer face to face appointments – Kirklees practices have been doing this throughout the pandemic
- Practices should respect preferences for face to face care where possible
- Practice receptions open to patients
- Patients will still have a choice to use telephone, video, online methods of consulting

Primary care during COVID-19

- Primary Care – successfully delivered significantly expanded flu campaign
- Campaign extended to include all patients aged 50-64
- Vaccinated 81.6% of patients aged 65 and over (target 75%)
- Vaccinated 77.9% of care home patients



Primary care during COVID-19



Programme updates – Primary Care



Reset and Recovery

General Practice is:

- rising to the most important task in its history – rapidly administering the COVID vaccination programme to priority groups;
- responding to the pandemic, which continues to call on practices to adapt, remaining fully and safely open, in order to offer accessible healthcare to all, with a particular focus on inequalities;
- facing a backlog of care, e.g. QOF reviews for people with chronic conditions, with the added burden of additional population ill-health, e.g. long COVID, the extent of which is not yet fully known; and
- needing to support the workforce who have worked incredibly hard for many months.

Reset and Recovery

Focus on:

- Access to primary care
- Increasing GP numbers and capacity
- Primary care identifying and supporting patients with Long COVID
- Supporting the COVID Oximetry@home model
- Continuing to support clinically extremely vulnerable patients and maintain the shielding list
- Continuing to make inroads into the backlog of appointments including for chronic disease management and routine vaccinations and immunisations
- On inequalities, making significant progress on learning disability health checks

Reset and Recovery – Primary Care Networks

Focus on:

- Extended hours access
- Structured Medication Review and Medicines Optimisation
- Enhanced Health in Care Homes
- Early Cancer Diagnosis
- Social Prescribing Service
- Health Inequalities Projects – based on local populations
- Flu
- Learning Disability Health Checks

Expanding the workforce

Role	Introduced
Clinical Pharmacists	2019/20
Social Prescribing Link Workers	2019/20
First Contact Physiotherapists	2020/21
Physician Associates	2020/21
Pharmacy Technicians	2020/21
Occupational therapist	2020/21
Dieticians	2020/21
Podiatrists	2020/21
Health and Wellbeing Coaches	2020/21
Care Co-ordinators	2020/21
Paramedics	2021/22
Mental Health Practitioners	2021/22
Nurse Associates	Oct 2020
Trainee Nursing Associates	Oct 2020

Any questions?

Public Health update

Emily Parry-Harries (Consultant in Public Health, Kirklees Council)

Any questions?

COVID-19 vaccination programme

Steve Brennan (Kirklees Place Programme Director - Kirklees
Vaccination Programme SRO)

Contents

Progress to date:

- Phases
- Numbers Vaccinated
- Location of vaccination centres
- Vaccine Update
- Examples of what we have done

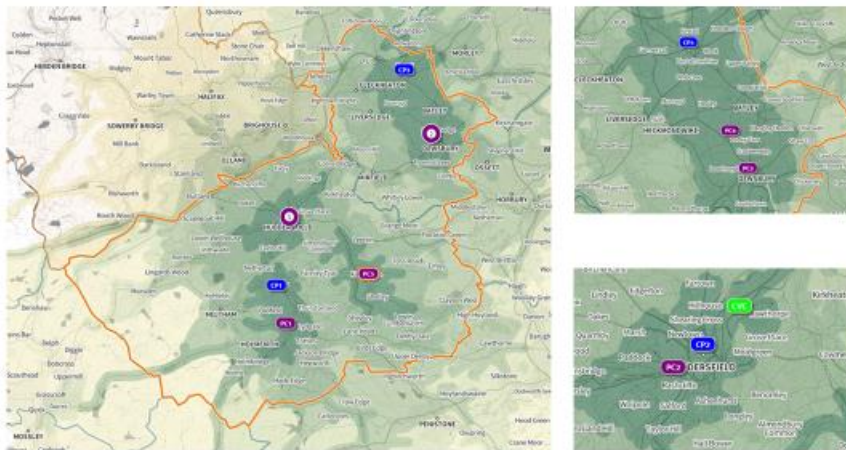
Phases

- Phase 1: Jan to April [1st dose]
 - Those aged 50 and over and those who are clinically extremely vulnerable (CEV) or in an at risk group not under 16
- Phase 2: By 31 July [1st dose]
 - Those aged 18 to 49
- Aim is to have offered all those eligible a first dose by the end of July 2021

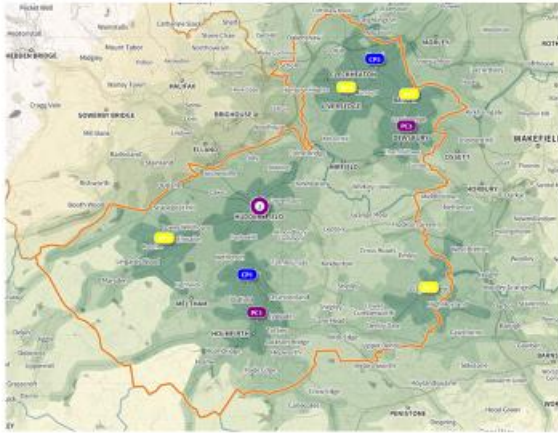
First and second dose progress



Phase 1 Public facing sites – 9 In total



Phase 2 Public facing sites – 11 In total



Programme updates – vaccine supply

Vaccine supply is expected to be in line with end of July deadline.

Non AstraZeneca (AZ) vaccines are available for those advised not to have AZ by the Joint Committee on Vaccination and Immunisation (JCVI).



People having their vaccination



People having their vaccination



Helping to get uptake even higher



Helping to get uptake even higher

Community Champions supporting vaccination uptake



Any questions?

Thank you for attending today